

FIG. 1

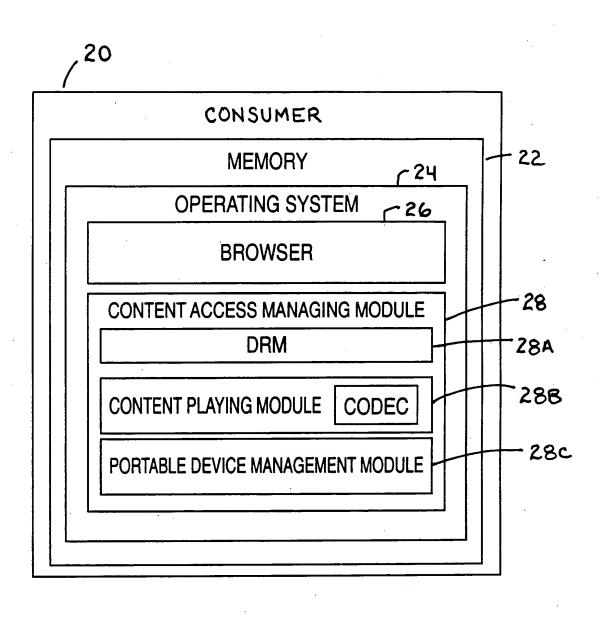


FIG. 2

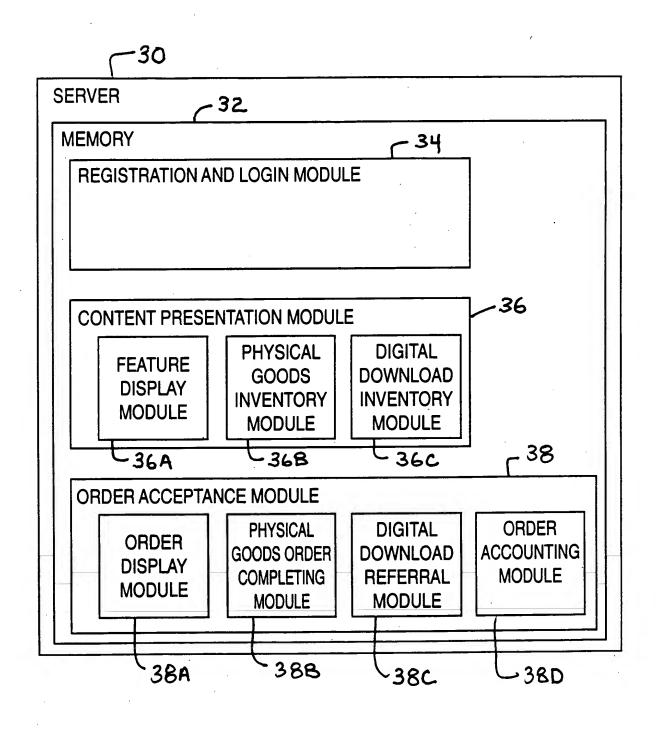


FIG. 3

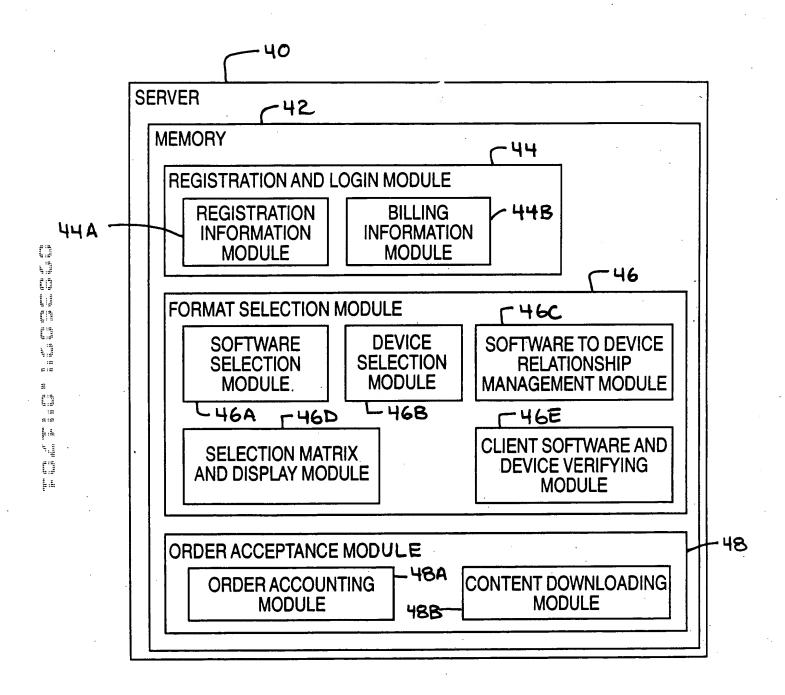


FIG. 4

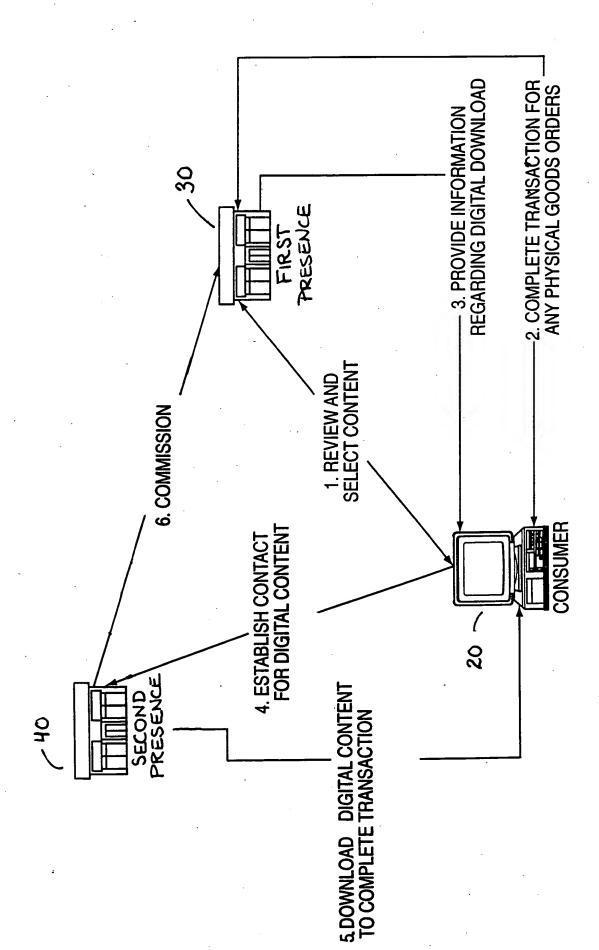


FIG. 5

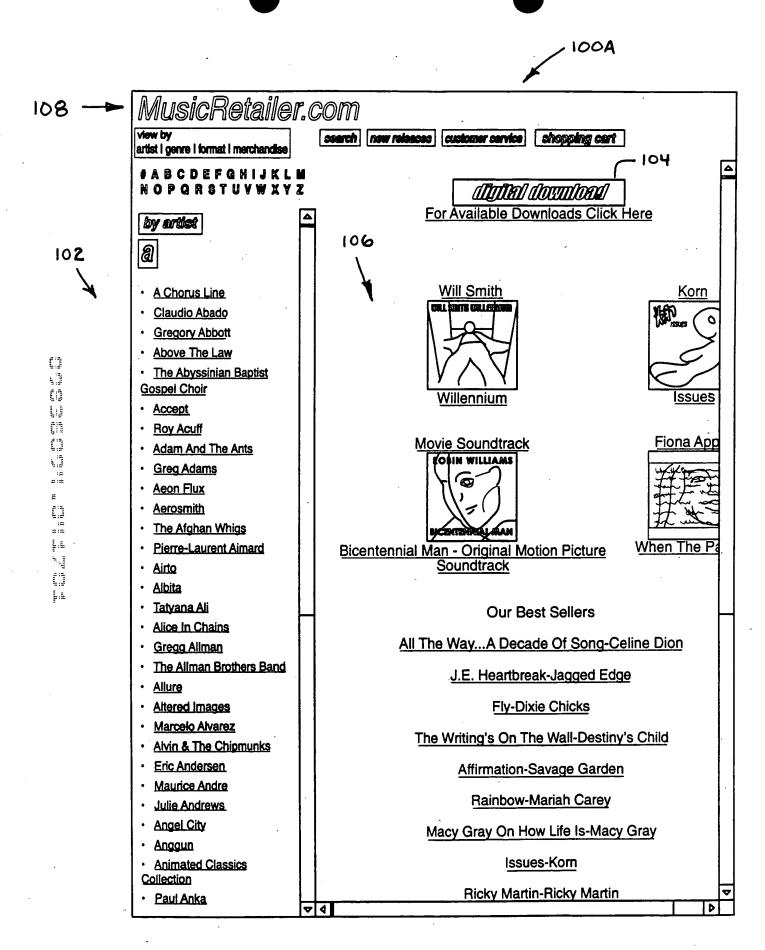
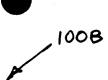


FIG. 6A



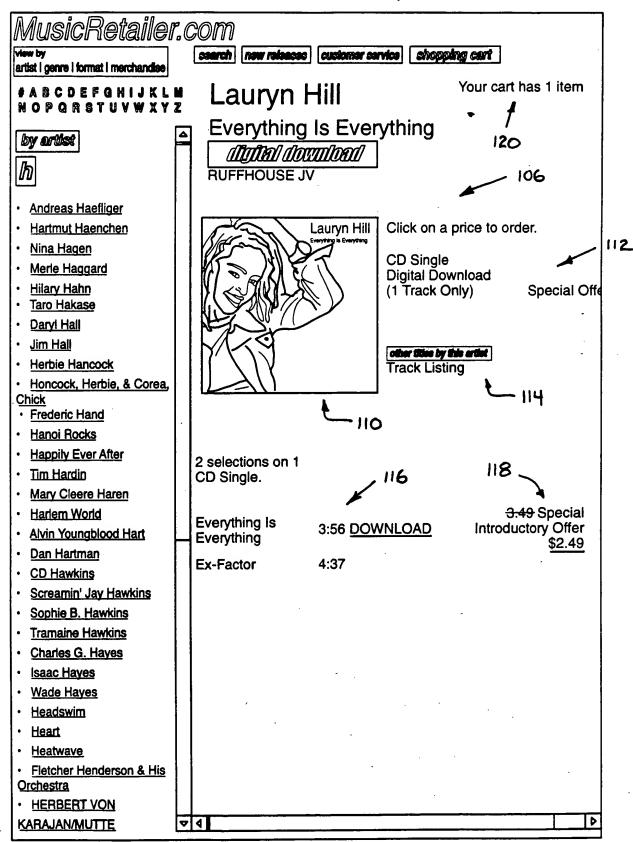


FIG. 6B

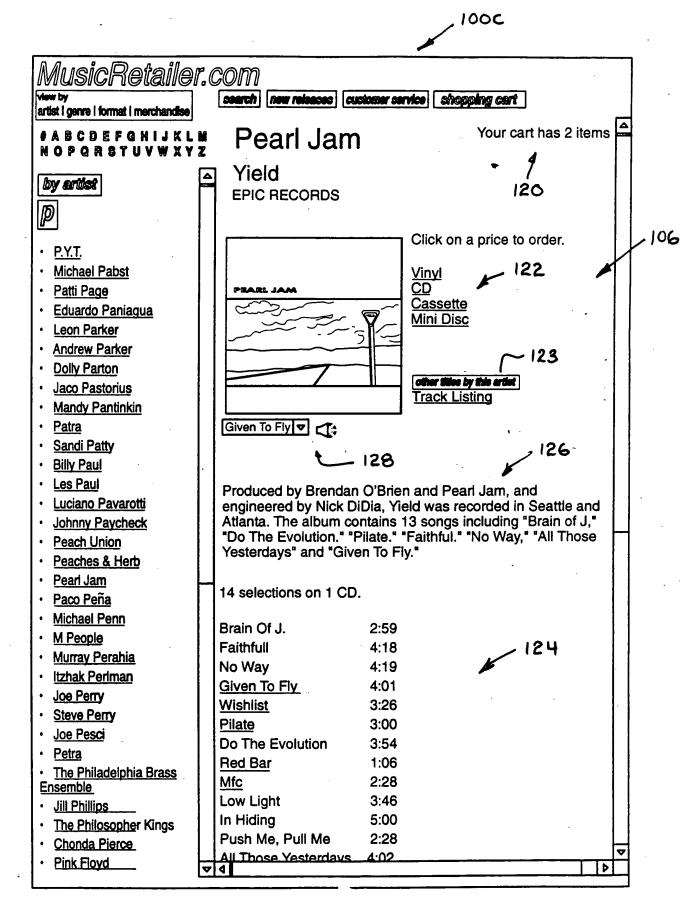


FIG. 6C



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MusicRetailer	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	,
		" . 1
view by artist I genre I format I merchandise	search new releases customer service shopping cart	J
# A B C D E F G H I J K L I	<u> </u>	
NOPORSTUVWXY	your current order for physical goods is as folk	ws:
by artist		quantity subtotal
	product ID item	
	68164EK Yield \$14.98	3 1 \$14.98
• P.Y.T.		
Michael Pabst	your current order for downloads is as follows:	quantity subtotal
Patti Page	product ID item	quantity subtotal
Eduardo Paniagua		
Leon Parker	06639USSM19 Everything Is \$2.49	1 \$2.49
Andrew Parker	Everything	-
Doily Parton	To change an item's quantity, edit the number	and press "Upda
Jaco Pastorius	Order".	
Mandy Pantinkin		•
• Patra	update order clear all [submit order]	
Sandi Patty		
• Billy Paul		
• Les Paul	The total charges for your downloads are \$2.49. After conf	irming your physical
Luciano Pavarotti	goods purchase, you will be instructed to complete your do	wnioad transaction
 Johnny Paycheck 	Shipments made within the U.	S. only
Peach Union		•
Peaches & Herb	,	
• Pearl Jam	H	
• Paco Peña		,
Michael Penn		
• M People		
• Murray Perahia		
Itzhak Perlman	·	
• Joe Perry		•
Steve Perry	•	
Joe Pesci		
• Petra		
The Philadelphia Brass Ensemble		
Jill Phillips		
The Philosopher Kings		
Chonda Pierce		:
• Pink Floyd	V41	D

MusicRetailer.com (Customer service)

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shopping cart

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" buttom to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

		Order Summ	nary	C	Credit Card Information)
		charges to	<i>tall</i>	Name:	John Q. Public	
		Physical goods Total:	\$14.98	Number:	******	
140	Z	Tax:	\$0.90	Type:	Master Card	\
		Shipping:	\$2.99	Exp:	Nov ▼ 2001 ▼)
		Physical goods sub Total:	\$18.87			
		Download sub Total:	\$2.49			
143	1	Plus Applicable Sa	es Tax:			
142		Download Total:	\$2.49			
	1	Sub Total:	\$21.51			
			В	illing Ac	Idress	
		First Name	John			
		Last Name	Public			
		Phone:	201-55	5-1234) 146
		Street:	1 Anyv	here Dr	ive	
		Apt:				
		City:	Yourto	own		
		State:	NEW J	ERSEY	▽ Zip: ****	•

[submit order]

FIG. 6E

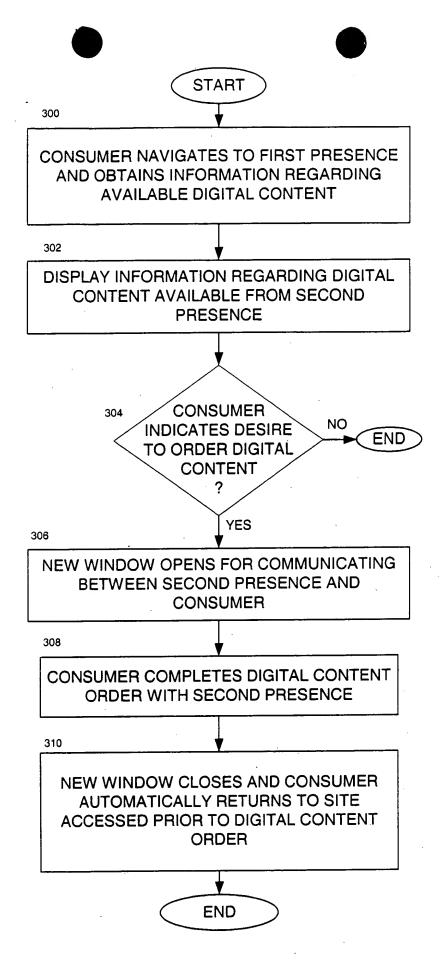


FIG. 7

200A

202 - SONY MIUSIC.

204

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1 registration

downloads

1 2 3 4 184

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

To receive your music downloads all fields must be completed.		To receive your music downloads all fields must b completed.	
Your Name:		Email/ User ID:	
Email:		Password:	
US Zip Code:		Login	
Password:			
	Passwords must be at least 6 characters.		
Re-enter Password:			
	Next]	
•			

2008 SONYMUSIC. 2 billing information

Your order reference number is 7223750. You have selected the following music downloads:

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Please print this page by clicking the printer icons, or write down your order reference number so theat we may better serve you.

		we may	beπer serve you.
	artist	title	cost
208	Lauryn Hill	Everything is Everything	\$2.49
7-0	I would like to receive mon this artist.	s	Sub-Total \$2.49 Sales Tax \$0.00
	Ł. 2	210 Gra	and Total \$2.49
	BILLING INFORMATIO		-
	completed.	ownloads all required (*) fields must be	Note ·
	Credit Card:		it card has not yet rged for your wnloads.
	Name on Card:	*	
212	Card Number:	security fe	ses the industry wide ature called Secure
	Expiration: 01	in order to	ayer protocol ["SSL"] further protect your
	Address:	information	and personal between your nd our server.
.	City:		
1	State: Alat	bama 🔻 .	
	U.S. Zip Code:	*** 214	
		Next	•

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

	 <u> </u>		
1			

200C
[IOWINGS

3 choose format

CHOOSE FORMAT

Click below to select the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

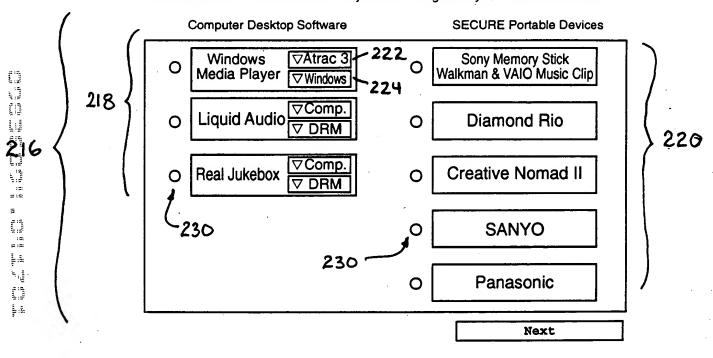


FIG. 8C



CHOOSE FORMAT

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

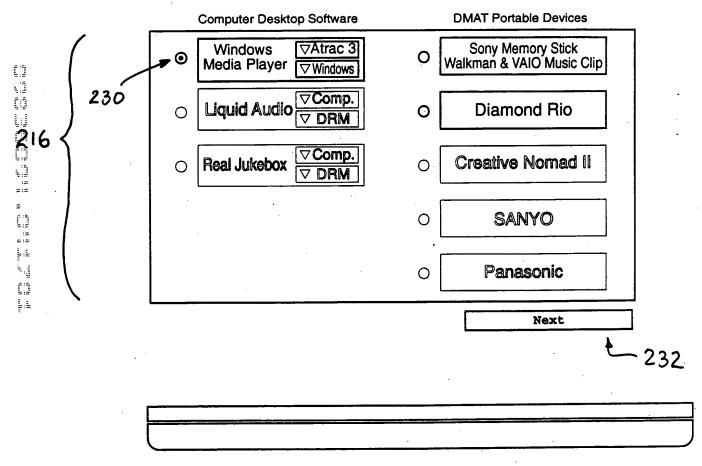
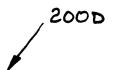


FIG.8D



SONY MIUSIC.

GOWING S

3 choose format

1 2 3 4 HERP

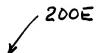
You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed. You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

Continue 234

FIG.8E



SONY	MILLO	

GOWINDONG!S

3 choose format

1 2 3 4

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

Please Note: Your credit card has not yet been charged for your music downloads.

Your may now click the 'Complete Purchase' button to be able to downoad your songs.

Complete Purchase 236

FIG.8F

200F

downloads

4. download songs

1 2 3 4 1

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist

title

time file size

Lauryn Hill

Everything Is Everything

3:56 3.88 MB

Download Song

t₂₃₈

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

FIG.8G